

COVID-19 Safe Plan for school and school-aged group visits

Terms 3 and 4, 2021



COVID-19 Risk Assessment and Management Plan

School visitors to the Memorial are welcome, however groups can expect a different experience to that had during visits prior to the COVID-19 outbreak. In conjunction with significant onsite building works, program types and capacity have been limited to ensure the safety of all visitors and staff onsite.

The Department of Education and Training has approved a revised and broader PACER mandatory institution visit requirement. Details can be found [here](#).

The Memorial's *Opening Post COVID-19 Risk Assessment and Management Plan* contains information for all operational areas of the Memorial. The following information includes risk assessment and mitigation strategies specifically for school and school-aged group visitors.

This document should be read along with the Memorial's *Venue Safety and Information for School Excursions* document currently available [online](#).

Category	Controls implemented
The environment	<ul style="list-style-type: none">• The Memorial continues to adhere to Government Health advice, and our COVID-19 safe plan has been developed in line with the ACT Government's COVID-19 Easing of Restrictions Roadmap• Checking-in via the Check In CBR App is required by all group members over 16 years of age• School groups are met and escorted by Education staff as they arrive. Staff request assurance from teachers that no accompanying adult or student is unwell. Confirmation is sought from teachers that they have not visited any current COVID-19 hotspots• School groups enter for orientation:<ul style="list-style-type: none">○ Monday to Friday, from 8.30 am to 4 pm○ Saturday and Sunday, on the hour from 12 pm to 2 pm• Student numbers at entry are limited to 110 students for facilitated programs and 60 students for ceremonies to allow for social distancing• Groups on facilitated programs spend 45 minutes in the galleries and are accompanied by an Education staff member at all times. Groups are escorted to the Memorial's exit at the conclusion of their program• COVID-19 safe instructional signage is prominently displayed• Hand sanitiser is readily available in the School's Entrance• There is active social distancing management of visiting school groups by Education staff• A frequent cleaning regime of surfaces and spaces has been

	implemented in the School's Entrance and throughout the Memorial's galleries
The program experience	<ul style="list-style-type: none"> • A suite of six curriculum-linked education gallery programs are available to be booked via the online booking system • The group ratio is limited to 1:15 for program delivery to maintain adequate social distancing • As an alternative to onsite visits, the free <i>Virtually there</i> online films are available for Primary and Secondary schools
Ceremony attendance	<ul style="list-style-type: none"> • To avoid crowds, our School Wreath Laying Ceremony program is delivered before Memorial opening hours from 8.45 am to 9.15 am, Monday to Friday. It is delivered in the Commemorative Area when available, or in other Memorial commemorative spaces when required • Last Post Ceremony attendance must be booked via the online school booking system and has a maximum capacity of 60 students and a total of five adults (inclusive of up to two schools). Upon arrival, all attendees are reminded to follow the instructions from Visitor Services staff before, during and after the ceremony. In addition, guidance is provided regarding hand hygiene requirements for touching wreaths. • Visitor Services staff manage the positioning of school groups at the Last Post Ceremony to ensure adequate distance between groups and the general public. Schools are routinely placed beside the Pool of Reflection, however in inclement weather groups are directed to specific positions in the covered cloisters, maintaining sufficient space between groups and the general public.
Our staff	<ul style="list-style-type: none"> • Memorial Front of House staff have undertaken training regarding space management and visitor access

The following facilities remain **unavailable** at this time:

- School and school-aged group access to the Memorial shop
- Self-guiding by schools in the galleries

The Discovery Zone (hands-on area) has closed for future redevelopment

Contact

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